

JOB DESCRIPTION

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| POSITION | Technician (Building) |
| REPORTS TO | Facilities Manager |
| DEPARTMENT | Facilities |
| DIRECT REPORTS | None |
| CONTRACT | Permanent |
| VISION, MISSION AND VALUES | |
| Our Vision A Scotland where all people feel empowered through learning and engagement with science to make positive differences in their lives, their communities and to society as a whole. | |
| Our Mission We want to inspire everyone to explore and understand the world around them and to discover and enjoy science. | |
| Our Values Are at the heart of our business and underpin all that we do. They define who we are, how we work, what we believe in and stand for. <ul style="list-style-type: none">• We strive for excellence to be the best we can be to make a positive impact on society.• We are inclusive and want to make GSC a welcoming, respectful and supportive community for everybody.• We innovate by being proactive, inquisitive and always ready to learn and improve.• We collaborate to build relationships with our community to empower and support lifelong learning together. | |

ROLE PURPOSE

- To provide Facilities support, including installations, preventive & corrective maintenance.
- To play a key role in planning and completing a range of planned maintenance works associated with the buildings systems
- To complete proactive inspections and any required remedial repairs and monitor and manage equipment operation via BMS systems

KEY RESPONSIBILITIES

- To take ownership and accountability for carrying out regular, planned and necessary maintenance programmes and tasks for all facilities to the required standard.
- To initiate and promote improvements to process and practice in all accountable areas.
- To establish a working knowledge and understanding for all areas including building fabric, grounds, infrastructure, plant and equipment maintenance and development.
- To work on a rota basis with other Technicians to provide on call support, weekend and holiday cover.
- To advise the Facilities Manager of any defects to plant, machinery, exhibits or equipment as necessary.
- To assist in the development and implementation of building, grounds, infrastructure and plant and equipment improvements/enhancements.
- To assist with emergencies, taking action as required and assisting if necessary with rescue and evacuation of all buildings.
- To undertake and ensure the safe delivery of high access lift rescues.
- To work within the guidelines of GSC's Health and Safety policy and procedure.
- To implement the GSC 5 star Customer Service promise. Offer a fun, safe and welcoming environment to all customers.
- To carry out other reasonable duties/tasks as required, to deliver and meet the objectives of your team and Glasgow Science Centre.

| PERSON SPECIFICATION | | |
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| Qualifications, Skills, Experience and Knowledge | Essential | Desirable |
| NVQ level 3 Engineering | | ✓ |
| Demonstrate previous knowledge & experience in a multi skilled maintenance role particularly in relation to electrical & mechanical maintenance services | ✓ | |
| Able to work at heights, within confined spaces and able to manual handle loads. | ✓ | |
| IPAF Powered Access License | | ✓ |
| Computer Literate | ✓ | |
| UK driving License | ✓ | |
| Personal Qualities | | |
| <ul style="list-style-type: none"> • Positive and dynamic self-starter with a passion for excellence, creativity and innovation. • A high level of commitment to GSC's vision and mission. • High level of professional behaviours. • Ability to display an inclusive approach when working with a diverse range of people. • Ability to work effectively as part of a team unsupervised. • Ability to work under pressure and remain calm in difficult situations.. • Able to use initiative to minimise waste in resources and processes. • Able to solve problems in an effective and efficient manner. • A flexible approach to meet overall deadlines and needs of GSC, both within and out with your own department. • . | | |