



ACCESSIBILITY STATEMENT

This access statement does not contain personal opinions as to our suitability for those with access needs, but aims to accurately describe the facilities and services that we offer all our guests/visitors.



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GLASGOW TOWER

WHO WE ARE

Glasgow Science Centre is one of Scotland's must-see visitor attractions – presenting concepts of science and technology in unique and inspiring ways.

Glasgow Science Centre is an independent Scottish Charity* the aims of which are:

- **To create** interactive experiences that inspire, challenge and engage to increase awareness of science for all in Scotland.
- **To enhance** the quality of science and technology learning for everyone.
- **To communicate** the role of leading edge science and technology in shaping Scotland's future.
- **To build** partnerships to develop our national role in science communication and education.
- **To promote** Scotland's science, education and innovation capability.

*Scottish Charity Number: SCO30809

WHAT YOU'LL FIND AT GSC

The gleaming titanium crescent that overlooks the Clyde has three floors packed with hundreds of interactive exhibits that will fascinate you.



GLASGOW SCIENCE CENTRE

ABOUT THE SCIENCE MALL

The Science Mall also plays host to our interactive workshops where you can make wind powered cars, or try your hand as an electronic engineer with our super user-friendly littleBits kits.

You can also visit the Science Show Theatre, the Lab and the state-of-the-art Planetarium! Our science communicators are there to help you to explore and make your experience memorable.

MAIN ATTRACTIONS

FLOOR ONE

Explore and Discover	The Big Explorer
Space Zone	A Question of Perception
The Planetarium	Workshop Area
Science Show Theatre	

FLOOR TWO

Powering the Future	My World of Work Live!
Our World, Our Impact	Making the Invisible Visible
The Lab	Area X

FLOOR THREE

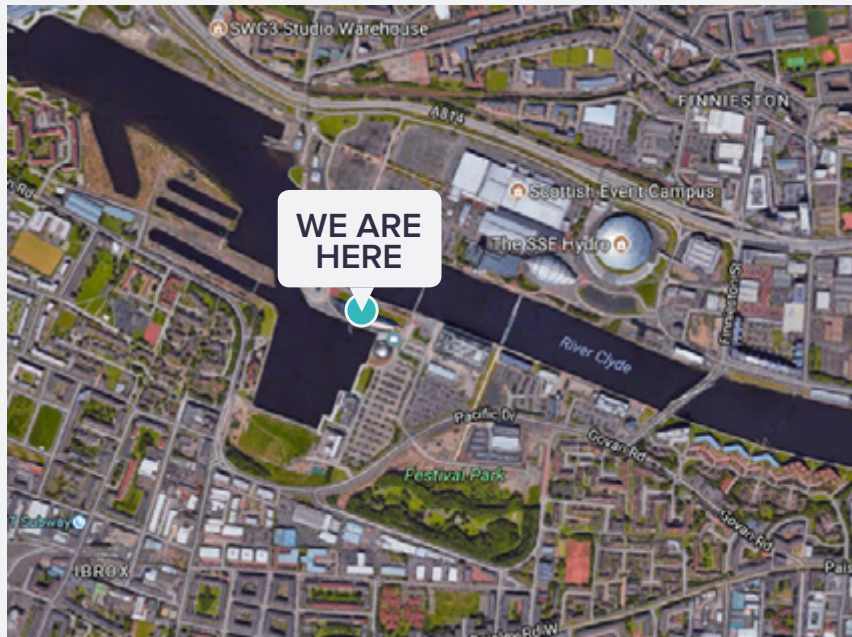
BodyWorks	Live Lab
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MAP OF GLASGOW SCIENCE CENTRE



HOW TO GET TO GSC

Planning a visit to Glasgow Science Centre? Fantastic! Here's a bird's eye view, some directions and tips for getting to us. Looking forward to seeing you soon!



SATELLITE VIEW

To find us on your sat nav or maps app, just type in our postcode: G51 1EA

TRAVELLING TO GSC

WALK

Glasgow Science Centre is well served by public footpaths. It takes around 30 minutes to walk along the riverside into the heart of the City Centre.

CYCLE

Glasgow Science Centre is close to **National Cycle Route 7**. For details of cycling routes, visit Sustrans. There is a Glasgow City Public Bicycle Hire Station, operated by Nextbike located at Glasgow Science Centre. There are also cycle stands located by the car park close to the entrance at Glasgow Science Centre.

BY CAR

From the **M8** (east or west) take **Junction 24** and follow brown tourist signs.

For those more familiar with Glasgow and travelling East along the **M8**, it is possible to leave at **Junction 19**, travel down the Broomielaw, cross at the Clyde Arc ('Squinty Bridge') and travel along Govan Road and into Pacific Quay.

From the **M77** stay in the left hand lane (marked Tradeston/ Kinning Park) as the motorway merges with the **M8**. Take the next exit – **Junction 21** and follow brown tourist signs.

From the **Clydeside Expressway** take **SECC (E) exit** and then follow brown tourist signs.

There is a GSC Customer Car Park available which visitors can use for £3. See our parking tariff for full details.

PUBLIC TRANSPORT

BUS

The following buses stop a short walk away from GSC:

- **Stagecoach X19** (Govan Road/Pacific Quay)
- **First Bus No 90** (Paisley Road West)
- **McGill's Bus 23 & 26** (Govan Road/Pacific Quay)

See operators timetables for full details.

Glasgow City Sightseeing Tour Bus – The tour bus stops at the **SEC (stop 11)** and you have a 5 minute walk across the Millenium Bridge. If you have purchased a day ticket for the bus tour you will be entitled to a 20% discount on entry to Glasgow Science Centre (Science Mall only).

TRAIN

Exhibition Centre is located on the **Argyle Line** with regular services running from Glasgow Central and Partick Stations. There is a covered walkway from the station to the SEC, from there, you walk past the Crowne Plaza Hotel and over the river to Glasgow Science Centre which takes around 10–15 minutes.

Travelling to us from North West England? Why not take the **Trans-Pennine Express** to **Glasgow Central Station**.

SUBWAY

The nearest station is **Cessnock**. Exit the station and turn left, then turn right onto Brand Street and then left onto Lorne Street. Turn left onto Pacific Drive and the entrance to Glasgow Science Centre is at the traffic lights past the Village Hotel, this walk takes around 25 minutes.



PUBLIC TRANSPORT MAP

WHEN YOU GET TO GSC

PARKING

Ample parking is available for mobility-impaired visitors. See our car parking tariff for prices and information.

We also have a drop-off zone in front of the main entrance so that disabled visitors can be dropped off at the front of the building.

We also offer free parking for Blue Badge holders.



DROP OFF POINT



BLUE BADGE PARKING

ENTRANCE & EXIT AREAS

The main entrances and exit to Glasgow Science Centre are wheelchair accessible. The area is also well lit with natural lighting and overhead lights.

The main entrance is via a ramp up to automatic doors. The ramp is a long, but gentle slope, these doorways measure 160x220cm.

Staff are located at the main doors and are on hand to assist anyone who requires assistance.

The exit is in the Link Building next to the Gift Shop and Cineworld IMAX, this doorway measures 130x238cm. Please note that there is a small moat area that is filled with water to the left of the doorway as you approach the door.



MAIN ENTRANCE



LINK BUILDING EXIT

ACCESSING GLASGOW SCIENCE CENTRE

TICKET DESK

Access to the main ticket desk is straight ahead of the main entrance doors and is completely level. We also have a low level counter to the right hand side of the ticket desk for anyone who needs it.

WHEELCHAIR ACCESSIBILITY

Wheelchairs are available from the Ticket Desk. Please ask a member of GSC staff if you require a manual wheelchair for the duration of your visit. Please note this is available on a first come first serve basis and you can call in advance to reserve on **0141 420 5000 (press 0)**.



TICKET DESK

CARERS

All paying visitors who require special assistance are offered free admission for their carer to all areas of Glasgow Science Centre. Tickets can be booked in advance by contacting our bookings office on **0141 420 5000 (press 0)**.

CINEWORLD IMAX

The IMAX Cinema is operated by Cineworld. Please visit the following link for disability access information:

cineworld.co.uk/disability-access



CINEWORLD IMAX ENTRANCE

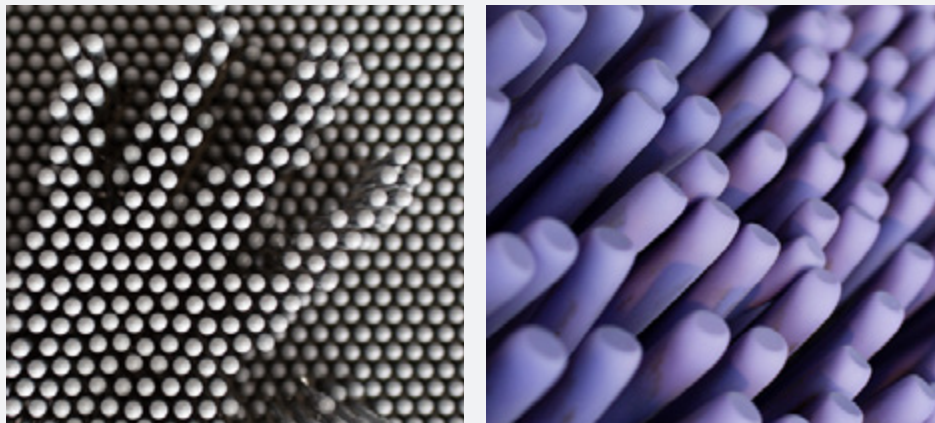
VISITORS WITH AUTISM

Visitors with autism do not have to queue during busy periods. Please speak to a member of staff on arrival and they will be happy to assist you. We can arrange a quiet space for visitors who require it.

We hold monthly Autism Sessions when we lower the lights and turn down the volume to provide a calmer atmosphere for our visitors with Autism, we also provide maps and signage that indicate areas of the Science Mall that may be noisy. There are ear defenders, weighted blankets and other sensory aids provided on these days. Please visit our website for more information.

ACCESSIBILITY APP

We have a mobile app that features British Sign Language versions of interpretation for some of our exhibits, we are working to make this available for all of our exhibits in the near future. You can find this in the app store on your mobile device, please ask a member of staff if you need help to download it.



SENSORY EXHIBITS

VISITORS WITH VISUAL OR HEARING IMPAIRMENTS

Induction Loops are available in the Cineworld IMAX cinema, Front Desk, Auditorium, Planetarium and Science Show Theatre. Please switch Hearing Aids to the 'T' position to use this facility.

10 individual hearing neckloops are available on request for visitors in the Planetarium.

The neck loops work with all hearing aids, digital or analogue, when switched to the T setting.

The loop system will only work if you have a neck loop on. The system won't work if you just set the hearing aid to T when you come into the Planetarium.

The neck loops can also be used with headphones to aid customers who don't wear a hearing aid, but are hard of hearing. For hygiene reasons, we cannot supply headphones, meaning customers have to provide their own.

If you require a loop when visiting the Planetarium please make yourself known to the Planetarium staff when you arrive at the Planetarium, and we'll be happy to furnish you with one and suggest the best seats to be in line with the transmitter. We are also happy to adjust the volume during the show if you are having problems hearing anything that's being said.

CAFES AND GIFT SHOP

TASTE CAFÉ

Our Taste Café is situated on the ground floor at the far end of the building, tables are well spaced and some are moveable. Lighting within the café has good natural daylight with additional overhead lighting.

We prepare much of our food on-site and are happy to accommodate any specific dietary requirements you may have. If you want to contact us with any special requests or queries, please phone **0141 420 5010 ext. 387**, or email: cateringteam@glasgowsciencecentre.org



TASTE CAFÉ

AROMA CAFÉ

Our Aroma café is situated on the ground floor and offers a selection of light bites and selection of hot drinks with easy access to the main ground floor toilets, there is seating directly opposite the Aroma café.

GIFT SHOP

Our Gift Shop is located on the ground floor near our exit. The shop has level floors throughout and the main entrances to the shop are kept open to allow easy access for wheel chairs and buggies.

If you have any queries you can contact the shop on: **0141 420 5035**.



AROMA CAFÉ



GSC SHOP

PARENTS WITH BABIES & TODDLERS

We are a breastfeeding friendly establishment. Facilities are available for heating baby food and drinks in our main Taste café and highchairs are available for families with young children.

Please ask our staff should you require any assistance. Buggies can be stored in our cloakroom on the Ground Floor and there are areas on all floors to park your buggies.

TOILETS & BABY CHANGING

Accessible toilets and baby changing areas are available within all areas:

- **Science Mall** – Ground Floor, Floor 2 and Floor 3.
- **Cineworld IMAX** – Ground Floor.
- **Baby changing** – available in the cloakroom on the Ground Floor, Floor 2 and Floor 3 as well as in the ladies toilets on the Ground Floor.

Ladies sanitary vending machines are available in the ladies toilets on the Ground Floor and Floor 2.

Anyone who requires a changing area can access the First Aid room. Please note that GSC does not have a hoist on site, however we are happy for visitors to bring their own. Please contact our bookings office in advance to advise on **0141 420 5000**.



CLOAKROOM & BUGGY PARK



GROUND FLOOR TOILETS

LIFT ACCESS

All lifts within the Science Mall can accommodate 1 wheelchair (up to Class 2) and 1 carer.

- **Science Mall** – We have a very large multi-person lift near the ticket desk that can carry up to 66 people, the doorway opening is 208cm and the depth is 364cm. This provides excellent access for those with mobility aids and parents with buggies.

A smaller lift is also available with a door opening of 80cm, and a depth of 150cm, this lift is between the escalators and the entrance to Tower.

- **Cineworld IMAX** – located in the foyer and giving access to the rear of the auditorium with a door opening of 100cm, and a depth of 130cm.

STAIRS & ESCALATORS

There are 2 sets of 29 stairs up to Floor 2 & Floor 3, both of which measure 150cm in width – both sets of stairs have handrails on both sides.

There is an escalator up to Floor 1 which is 107cm wide.

WHEELCHAIR SPACES

In the seated theatre spaces within the Centre, there are spaces allocated for wheelchair users:

- **Science Show Theatre** – 6 spaces
- **Auditorium** – 4 spaces
- **Planetarium** – 6 spaces
- **Cineworld IMAX** – 4 spaces



LARGE GOODS LIFT



SMALLER LIFT



STAIRS TO FLOOR 2



PLANETARIUM

FIRST AID

We have a first aid room on the ground floor and kits available in all areas of the Centre. First Aiders are available on all floors.

EVACUATION PROCEDURES

All areas within the building are well equipped to deal with the evacuation of mobility impaired visitors should the need arise. Refuge areas are located in each of the Science Mall floors. Evac-chairs are also positioned in both Mall and IMAX buildings.

In the unlikely event of an evacuation of the Glasgow Tower cabin, the descent is via a 523 step spiral staircase. If you are not sure you or those you are responsible for can manage this in comfort and safety please speak to our staff before visiting.



REFUGE AREA CORE 2 FLOOR 1



FIRE EXIT DOOR CORE 2 FLOOR 1



FIRE EXIT CORE 2 GROUND FLOOR

INFORMATION FOR HOIST USE

Glasgow Science Centre does not have a hoist on site, however we are happy for visitors to bring their own. We have 2 spaces which may be suitable:

FIRST AID ROOM

The room is 190 x 525 cm. The door is on short side of room and is 218 high x 83cm wide.

There is a medical bed height 45 cm and width 76. It has an adjustable backrest but has no moveable sides, is not height adjustable and isn't on wheels so cannot be moved easily.

Available space to side of bed is 65cm but can be made up to 113cm easily. This room has a sink, light, waste disposal bin, paper sheets, sharps bin and chairs if required.

ARRANGEMENTS WHEN BOOKING

Please let us know at time of booking that you are bringing your own hoist and/or changing table and which space is most suitable for you to use. The First aid room has a coded door so we will arrange access for you.

If these spaces are unsuitable, our closest neighbours with a Changing Places Facility is the SEC which is approximately 0.4 of a mile away. We would be happy to speak to them on your behalf about using their facility or put you in touch directly.



FIRST AID ROOM

PLANS FOR THE FUTURE

Moving forward we intend to continue to make Glasgow Science Centre an accessible place for all of our visitors to engage with the wonders of science, below we have a brief outline of our plans for the future.

- **Changing Places** – GSC is undergoing changes and we plan to install a Changing Places toilet in 2020.
- **Accessibility App** – BSL interpretation for all exhibits.
- **Community Learning Hub** – will also be built in the centre to allow groups to meet and take part in cultural activities.
- **Transformed Outdoor Spaces** – the aim is to bring the fun of GSC outdoors and build a free to access, unique and welcoming outdoor space for play, discovery and social interaction.



BSL INTERPRETER IN THE PLANETARIUM

THANK YOU

GET IN TOUCH

Customer Service Team

0141 420 5000 | call.centre@glasgowsciencecentre.org

